

Owner's Manual

Keep
for future
reference



Introduction

Helpful phone numbers, a table of contents,
and some tech specs to get you on your way.

Thanks for choosing
Caribbean Crème!



Maintenance Agreement

Service Number: **800-238-2460**

Caribbean Crème will repair your equipment free of charge as long as you meet the following requirements:

- Purchase a minimum of 20 cases of Caribbean Crème annually.
- Maintain weekly and monthly cleaning procedures as well as general upkeep.
(Misuse or lack of cleaning and general upkeep can void the service agreement).

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Specifications

The Bunn Ultra 2 unit has an attached cordset and requires a 2-wire, grounded, individual branch circuit rate 120 volts, 15 amp, single phase, 60 Hz. The mating connector must be a NEMA 5-15R.

NOTE

Caribbean Crème does not recommend the use
of any extension cord with these dispensers.

Uncrating

The first step in any assembly project:
take everything out of the shipping box.

Uncrating the base unit.

1. Remove base unit from the shipping box, making sure not to turn equipment on its side.
2. Place base unit on your counter and plug unit into a dedicated 20 amp outlet.
3. Tighten all 4 legs by turning clockwise.
 - TIP: Loosen the bottom portion of the back 2 legs to allow the equipment to tilt slightly forward.
4. Remove the eye bolt that is located underneath the base unit.



Removing the shipping bracket.



- 1** Place hand on shipping bracket and slightly lift up.



- 2** Move shipping bracket to the right and remove from the shaft.

- Remove all upper assembly parts from the smaller box labeled Bunn-O-Matic.

Assembly

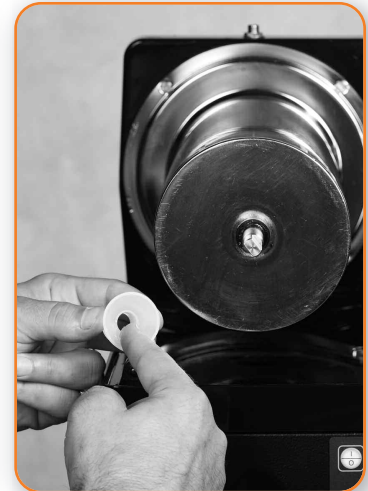
First steps to putting the equipment together so you can dispense delicious frozen smoothies.



- 1** Install the hopper seal over the flange at the rear of the cooling drum as shown.



- 2** Place a pea sized portion of the food grade lubricant on the inside of each shaft cone seal.



- 3** Spread the lubricant evenly on the inside of each shaft cone seal with your index finger.



- 4** Install the shaft cone seal over the auger shaft with the flat side facing the cooling drum.



- 5** Align the auger shafts with the augers. Push the augers as far as they will go and rotate them so the flat face of the auger shaft is aligned with the flat face of the auger nose.



- 6** Replace the auger nose bushing inside the front of the hopper as shown in steps 6 and 7.

Assembly

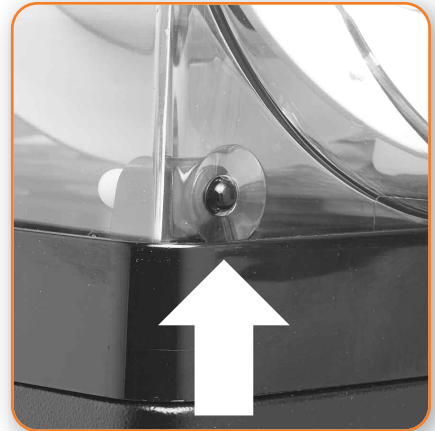
Final steps to putting the equipment together so you can dispense delicious frozen smoothies.



7 Ensure that the auger nose bushing is firmly set in the bracket inside the hopper.



8 Install the hopper over the auger and cooling drum and slide it into place.



9 Push down until the hopper lock and plunger snap into place.



10 Attach the drip tray and cover.



11 Set each hopper lid on the hopper and plug in each hopper lid lamp cord.



12 You are now ready to start serving delicious Caribbean Crème frozen smoothies.

Make sure the rear hopper seal is not pinched before pouring flavoring in the machine. Trust me, I'm a cow.



Operating Panel

Get to know the buttons that make everything work!

Pay attention:
You need to know
these buttons.



These are eight switches that will be used in the operation and programming of the dispenser.



1



Power Switch (upper left corner of the control panel)

This switch is the ON/OFF toggle switch which powers up the dispenser and the LCD display. When ON the Date and Time toggle back and forth continuously except during programming.

2



ULTRA Program Button

See Page 7 for programming instructions.

3



GOURMET Program Button

See Page 7 for programming instructions.

4



ICE Program Button

See Page 7 for programming instructions.

5



Left Auger Button (bottom left corner)

This is used to turn the left side auger motor to AUGER ON, AUGER OFF or AUGER REFILL ON. (Refill only applicable when installed)

6



Left Ice Button (bottom left corner)

This is used to turn the left side ice control to OFF, ICE or CHILL. (In ICE or CHILL mode, Auger will turn ON)

7



Right Auger Button (bottom left corner)

This is used to turn the right side auger motor to AUGER ON, AUGER OFF or AUGER REFILL ON. (Refill only applicable when installed)

8



Right Ice Button (bottom left corner)

This is used to turn the right side ice control to OFF, ICE or CHILL. (In ICE or CHILL mode, Auger will turn ON)



Programming

Follow this easy list of instructions to set up your machine – it's important. No, really.

Programming the Bunn-Ultra II Frozen Drink Machine

Hold down the GOURMET button for 5 seconds. CLEANING GUIDE will appear.

CLEANING GUIDE: Press ULTRA for no.

SET THICKNESS: Press ICE for yes.

- 1) Press ULTRA a few times to move the thickness on the left to 6.
- 2) Press GOURMET
- 3) Press ULTRA a few times to move the thickness on the right to 6.
- 4) Press GOURMET

TEST AUGERS: Press ULTRA for no.

SET DATE TIME?: Press ICE for yes.

- Make the appropriate changes to the date and time.

PASSWORD: Press GOURMET for next.

SET LANGUAGE: Press ULTRA for no.

SET NIGHT TIME: Press ULTRA enough times to set the night time to 11:30 PM.

- Press GOURMET to go to the next menu.

SET DAY TIME: Press ICE enough times to set the day time to 5:30 AM.

- Press GOURMET to go to the next menu.

DEFROST MINUTES: Press ICE a few times to set the defrost minutes at 15.

FREEZE MINUTES: Press ULTRA a few times to set the freeze minutes at 45.

- Press GOURMET to go to the next menu.

PM COMPLETE: Press GOURMET to move to the next menu.

6 MONTH PM: Press ULTRA to turn the 6 Month PM OFF. Press GOURMET to move to the next menu.

DAYS TO CLEAN: Press GOURMET to move to the next menu.

YES THICK ADJUST: Press GOURMET to move to the next menu.

SWITCHES ON: Press GOURMET to move to the next menu.

AD MESSAGE DISABLED: Press GOURMET to move to the next menu.

ENTER ASSET #: Press GOURMET to move to the next menu.

SET PASS WR: Press GOURMET to move to the next menu.

RESTORE DEFAULT: Press GOURMET to move to the next menu.

This only takes a few minutes, but it really is important.



Programming is now complete.

Mixing Instructions

Seven quick steps for mixing
your favorite frozen smoothie!

Store your bags
of flavoring at
room temperature.
Which room is
up to you.



1 Fill mixing jug
halfway with water



2 Choke neck of the bag
before removing the cap



3 Add contents of
the bag of flavoring
to mixing jug



4 Put cap on mixing jug —
Vigorously mix contents



5 Fill mixing jug
to the fill line
with water



6 Put cap on mixing jug —
Vigorously mix contents

7 Pour contents into Caribbean Crème machine or REFRIGERATE

Make sure
to refrigerate
after mixing!



Weekly Cleaning

Two quick and easy processes. C'mon, you can clean your machine once a week.

Step 1 ... Rinse the hoppers with warm water.



- A. Drain the existing flavors into the mixing jugs and place in refrigerator.
- B. Fill each hopper to the max fill line with warm water.
- C. Wipe down any splash marks with a clean wash cloth.
- D. Drain the water from each hopper and discard.

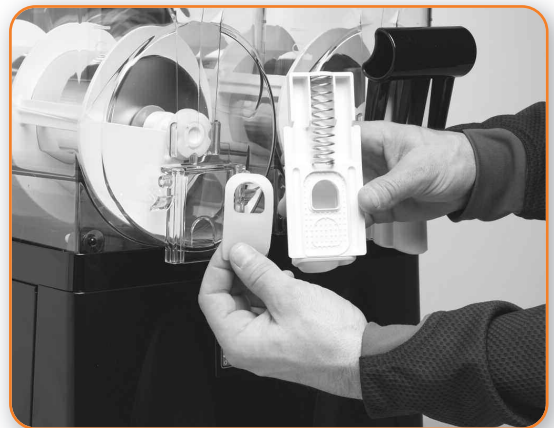
This only takes
15 minutes.
You have
15 minutes.



Step 2 ... Clean each draw valve



- A. Spread one side of the handle first, then the other and disconnect from the hopper.
- B. Slide the faucet valve up to remove the spring and faucet seal. Extra care should be taken when handling the seal to prevent damage.



- C. Carefully wash all components with a clean wash cloth in hot water and sanitizer solution.
- D. Position the faucet seal and the return spring in the faucet valve and slide the faucet valve assembly into place on the hopper.
- E. Attach the faucet handle and ensure that the faucet valve opens and closes easily.

Monthly Cleaning

Keep it clean.
I mean it.

First steps to take the equipment apart
and give it a thorough cleaning.



- 1** Drain the existing flavors into the mixing jugs and place in refrigerator



- 2** Unplug the hopper lamp cords and remove the hopper lids



- 3** Spread one side of the handle first, then the other & disconnect from the hopper.



- 4** Slide the faucet valve up to remove the spring and faucet seal. Extra care should be taken when handling the seal to prevent damage.



- 5** Remove the drip tray cover.



- 6** Depress the hopper lock plunger (inset), lift slightly. Pull the hopper assembly forward and remove.

Monthly Cleaning

Final steps to take the equipment apart and give it a thorough cleaning.



7 Remove the auger nose bushing from inside the front of the hopper.



8 The auger nose bushing is easy to lose, so make sure to **KEEP IT IN A SAFE PLACE** during cleaning.



9 Pull the augers from the cooling drum.



10 Remove the nose gaskets from the shaft.



11 Remove the hopper seal from the flange on the back of the cooling drum.



12 Remove the filter from the rear of the machine and clean thoroughly by running under hot water. Rinse from the inside of the filter out.

Place all parts in a clean sink with mild hot water and sanitizer solution. Carefully wash all components with a clean wash cloth in the hot water and sanitizer solution.

Rinse all components with sanitized water.

Please refer to pages 4 and 5 to reassemble your machine.

Frequently Asked Questions

There's no such thing as a stupid question.
Especially if it's frequently asked.

Ice is building up on the hoppers:



1. Make sure the thickness is set at 6 on the left and right sides. Refer to page 7 for programming instructions.
2. Make sure the NIGHT TIME mode is set at 11:30pm and the DAY TIME mode is set at 5:30am. Refer to page 7 for programming instructions.
3. Make sure the DEFROST MINUTES is set at 15, and the FREEZE MINUTES is set at 45. Refer to page 7 for programming instructions.
4. Make sure the flavoring has been mixed properly. If you have not mixed enough water, the ice tends to form more quickly on the hopper.

The equipment is not freezing the flavoring in the hopper:

1. Make sure each side is set to the ICE mode.
2. Check the filter. A dirty filter will prevent the equipment from freezing properly.
3. Make sure the flavoring has been mixed properly. If you have not mixed with enough water, the equipment might not be able to freeze the flavoring properly.

The front LED is reading “monthly cleaning due”

1. This is your reminder to clean the air filter and to perform the required monthly cleaning of the equipment.
2. To clear the message, hold down the button ULTRA for 3 seconds. A message will display “Filter Cleaned”.

**Please call 800-238-2460 for all
of your service and marketing needs.**